

ORDER FOR SUPPLIES AND SERVICES				IMPORTANT: See instructions in GSAR 553.370-300-1 for distribution		PAGE 1 OF 1 PAGE(S)	
1. DATE OF ORDER 05/13/2019		2. ORDER NUMBER		3. CONTRACT NUMBER 47QPCA19C0001		4. ACT NUMBER	
FOR GOVERNMENT USE ONLY	5. ACCOUNTING CLASSIFICATION				6. FINANCE DIVISION		
	FUND 285F	ORG CODE Q00XF000	B/A CODE DS11	O/C CODE 25	AC	SS	VENDOR NAME
	FUNC CODE AF151	C/E CODE H04	PROJ./PROS. NO.	CC-A	MDL	FI	G/L DEBT
	W/ITEM	CC-B	PRT./CRFT		AI	LC	DISCOUNT
7. TO: CONTRACTOR (Name, address and zip code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States				8. TYPE OF ORDER A. PURCHASE		REFERENCE YOUR	
(b) (6)				Please furnish the following on the terms specified on both sides of the order and the attached sheets, if any, including delivery as indicated.			
				This delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above numbered contract.			
				C. MODIFICATION NO. P00000 TYPE OF MODIFICATION:		AUTHORITY FOR ISSUING	
9A. EMPLOYER'S IDENTIFICATION NUMBER (b) (6)		9B. CHECK, IF APPROP WITHHOLD 20%		Except as provided herein, all terms and conditions of the original order, as heretofore modified, remain unchanged.			
10A. CLASSIFICATION Minority Owned Business				10B. TYPE OF BUSINESS ORGANIZATION C. Corporation			
11. ISSUING OFFICE (Address, zip code, and telephone no.) Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States		12. REMITTANCE ADDRESS (MANDATORY) FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States		13. SHIP TO(Consignee address, zip code and telephone no.) Akhlaq A. Khan 1800 F Street NW Washington, DC 20405 United States (b) (6)			
14. PLACE OF INSPECTION AND ACCEPTANCE Akhlaq A. Khan 1800 F Street NW Washington, DC 20405 United States				15. REQUISITION OFFICE (Name, symbol and telephone no.) Akhlaq A Khan 1800 F St NW WASHINGTON, DC 20006-0000 United States (b) (6)			
16. F.O.B. POINT Destination		17. GOVERNMENT B/L NO.		18. DELIVERY F.O.B. POINT ON OR BEFORE 09/03/2019		19. PAYMENT/DISCOUNT TERMS NET 30 DAYS / 0.00 % 0 DAYS / 0.00 % 0 DAYS	
20. SCHEDULE							
CITATION CODE(S) # 47X4534.001 2019 2019 285F DS11 00 Q00XF000 AF151 H02 MDL01, 47X4534.001 2019 2019 285F DS14 00 Q00XF000 AF151 H02 MDL02							
ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)		
0001	Web Developer III	1	lot	\$76,424.00	\$76,424.00		
0002	Software Developer V	1	lot	\$89,934.00	\$89,934.00		
0003	User Interface Designer III	1	lot	\$70,969.60	\$70,969.60		
0004	DevOps Cloud Engineer II	1	lot	\$92,523.60	\$92,523.60		
0005	Program Manager / Scrum Master II	1	lot	\$76,512.80	\$76,512.80		
0006	Other Direct Costs	1	lot	\$27,849.52	\$27,849.52		
21. RECEIVING OFFICE (Name, symbol and telephone no.) login.gov, 202-710-2957					TOTAL From 300-A(s)		
22. SHIPPING POINT Specified in QUOTE		23. GROSS SHIP WT.			GRAND TOTAL		
24. MAIL INVOICE TO: (Include zip code) General Services Administration (FUND) The contractor shall follow the invoice instructions identified within the award documentation.		25A. FOR INQUIRIES REGARDING PAYMENT CONTACT: GSA Finance Customer Support			25B. TELEPHONE NO. 816-926-7287		
		26A. NAME OF CONTRACTING/ORDERING OFFICER(Type) Brian T Burns			26B. TELEPHONE NO. (b) (6)		
		26C. SIGNATURE					

GENERAL SERVICES ADMINISTRATION		Brian T Burns 05/13/2019
1. PAYING OFFICE		GSA FORM 300 (REV. 2-93)

(b) (6)

This Labor Hours (LH) Task Order is awarded to Fearless Solutions LLC. to furnish technical support services necessary to complete the requirements as shown in the Statement of Objectives, which is incorporated into the Purchase Order

The Period of Performance and Price Schedule is as follows:

Base Period - 3 Months: 6/3/2019 - 09/3/2019

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
0001	Web Developer III	(b) (4)		\$76,424.40
0002	Software Developer V			\$89,934.00
0003	User Interface Designer III			\$70,969.60
0004	DevOps Cloud Engineer II			\$92,523.60
0005	Program Manager / Scrum Master II			\$76,512.80
0006	ODCs			\$27,849.52

Total Base Period \$434,213.92

Option Period 1 - 3 Months: 9/4/2019 - 12/04/2019

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
1001	Web Developer III	(b) (4)		\$76,424.40
1002	Software Developer V			\$89,934.00
1003	User Interface Designer III			\$70,969.60

1004	DevOps Cloud Engineer II	(b) (4)	\$92,523.60
1005	Program Manager / Scrum Master II	(b) (4)	\$76,512.80

Total Option Period 1 \$406,364.40

Option Period 2 - 3 Months: 12/5/2019 - 03/05/2020

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
2001	Web Developer III	(b) (4)		\$77,194.00
2002	Software Developer V	(b) (4)		\$90,838.80
2003	User Interface Designer III	(b) (4)		\$71,676.80
2004	DevOps Cloud Engineer II	(b) (4)		\$93,449.20
2005	Program Manager / Scrum Master II	(b) (4)		\$77,277.20

Total Option Period 2 \$410,436.00

Option Period 3 - 3 Months: 03/6/2020 - 6/06/2020

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
3001	Web Developer III	(b) (4)		\$77,953.20
3002	Software Developer V	(b) (4)		\$91,733.20

3003	User Interface Designer III	(b) (4)	\$72,384.00
3004	DevOps Cloud Engineer II		\$94,374.80
3005	Program Manager / Scrum Master II		\$78,041.60

Total Option Period 3 \$414,486.80

Option Period 4 - 3 Months: 6/07/2020 - 09/07/2020

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
4001	Web Developer III	(b) (4)		\$77,953.20
4002	Software Developer V			\$91,733.20
4003	User Interface Designer III			\$72,384.00
4004	DevOps Cloud Engineer II			\$94,374.80
4005	Program Manager / Scrum Master II			\$78,041.60
4006	ODCs			\$12,009.52

Total Option Period 4 \$426,496.32

Option Period 5 - 3 Months: 9/08/2020 - 12/08/2020

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
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5001	Web Developer III	(b) (4)	\$77,953.20
5002	Software Developer V		\$91,733.20
5003	User Interface Designer III		\$72,384.00
5004	DevOps Cloud Engineer II		\$94,374.80
5005	Program Manager / Scrum Master II		\$78,041.60

Total Option Period 5 \$414,486.80

Option Period 6 - 3 Months: 12/09/2020 - 03/09/2021

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
6001	Web Developer III	(b) (4)		\$78,733.20
6002	Software Developer V			\$92,648.40
6003	User Interface Designer III			\$73,112.00
6004	DevOps Cloud Engineer II			\$95,321.20
6005	Program Manager / Scrum Master II			\$78,821.60

Total Option Period 6 \$418,636.40

Option Period 7 - 3 Months: 03/10/2021 - 06/10/2021

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
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7001	Web Developer III
7002	Software Developer V
7003	User Interface Designer III
7004	DevOps Cloud Engineer II
7005	Program Manager / Scrum Master II

(b) (4)

Total Option Period 7 (b) (4)

Option Period 8 - 3 Months: 06/11/2021 - 9/11/2021

CLIN	Labor Category	Quantity (per period)	Cost per hour (USD)	Cost per period (USD)
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8001	Web Developer III
8002	Software Developer V
8003	User Interface Designer III
8004	DevOps Cloud Engineer II
8005	Program Manager / Scrum Master II

(b) (4)

Total Option Period 8 (b) (4)

Total Task Order Ceiling - Base and Option Periods \$3,770,682.24

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1.CONTRACT ID CODE	PAGE 1 OF 2 PAGE(S)
2.AMENDMENT/MODIFICATION NO. ID23190008 / 001	3.EFFECTIVE DATE 08/05/2019	4.REQUISITION/PURCHASE REQ.NO.	5.PROJECT NO. (if applicable) QP0023271	
6. ISSUED BY Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States (b) (6)		7. ADMINISTERED BY (If other than Item 6) Brian T Burns (b) (6)		
8.NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States (b) (6)			9A. AMENDMENT OF SOLICITATION NO.	
			9B. DATED (SEE ITEM 11)	
			10A. MODIFICATION OF CONTRACT/ORDER NO. 47QPCA19C0001 / TYPE OF MODIFICATION: A. Amount Change	
CODE	FACILITY CODE		10B. DATED (SEE ITEM 11) 05/13/2019 12:00 AM	
11.THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="radio"/> is extended <input type="radio"/> is not extended.				
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:				
(a) By completing items 8 and 15, and returning _ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12.ACCOUNTING AND APPROPRIATION DATA (If required) 285F . Q00XF000 . DS11 . 25 . AF151 . H04 . . . CITATION CODE(S) # 47X4534.001 2019 2019 285F DS11 00 Q00XF000 AF151 H02 MDL01, 47X4534.001 2019 2019 285F DS14 00 Q00XF000 AF151 H02 MDL02				
13.THIS ITEM ONLY APPLIES TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.				
<input type="checkbox"/> THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.				
<input type="checkbox"/> THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).				
<input checked="" type="checkbox"/> THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 52.217-9				
<input type="checkbox"/> OTHER (Specify type of modification and authority)				
E.IMPORTANT: Contractor IS NOT required to sign this document and return 1 copies to the issuing office.				
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract matter where feasible.)				
ORDER MOD DATED: 07/25/2019		Proposal Dated: 07/25/2019		Order ID: ID23190008
PERFORMANCE PERIOD FROM: 06/03/2019		PERFORMANCE PERIOD TO: 12/04/2019		Desired Delivery Date:
ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT
0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00
0002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
0003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
0004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
0005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
0006	Other Direct Costs	\$27,849.52	\$0.00	\$27,849.52
1001	Web Developer III	\$0.00	\$76,424.40	\$76,424.40
1002	Software Developer V	\$0.00	\$89,934.00	\$89,934.00
1003	User Interface Designer III	\$0.00	\$70,969.60	\$70,969.60
1004	DevOps Cloud Engineer II	\$0.00	\$92,523.60	\$92,523.60
1005	Program Manager / Scrum Master II	\$0.00	\$76,512.80	\$76,512.80
***Attention Contractors: The invoice submission functionality within the system is changing to converge and normalize invoice submission across ASSIST. The invoice submission process detailed at the following link supersedes any instructions for interfacing with the system(s) currently in the contract. These revised instructions do not change the frequency, content, supporting documentation requirements, or any other terms and conditions for invoice submission: Invoice Submission Instructions				

Upon deployment of the Central Invoice Service, the contractor shall submit invoices electronically by logging into the ASSIST portal (<https://portal.fas.gsa.gov>), navigating to the appropriate order, and creating the invoice for that order. Upon deployment of the Central Invoice Service, the contractor shall NOT submit any invoices directly to the GSA Finance Center (neither by mail nor via electronic submission).

For additional assistance contact the ASSIST Helpdesk at 877-472-4877. ***

FOR INQUIRIES REGARDING PAYMENT CONTACT:

GSA Finance Customer Support 816-926-7287

	PRIOR AMOUNT	NEW AMOUNT	INCREASE/DECREASE
Cost To GSA:	\$434,213.52	\$840,577.92	\$406,364.40

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER(Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Brian T Burns (b) (6)	
15B. CONTRACTOR/OFFEROR _____ (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA Brian T Burns _____ (Signature of person authorized to sign)	16C. DATE SIGNED 08/05/2019
NSN 7540-01-152-8070 Previous edition unusable		STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243	

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE		PAGE 1 OF 1 PAGE(S)											
2.AMENDMENT/MODIFICATION NO. ID23190008 / P00002		3.EFFECTIVE DATE 11/27/2019		4.REQUISITION/PURCHASE REQ. NO.											
				5. PROJECT NO. (if applicable)QP0023271											
6. ISSUED BY Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States (b) (6)			7. ADMINISTERED BY (If other than Item 6) Brian T Burns (b) (6)												
8.NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States (b) (6)			9A. AMENDMENT OF SOLICITATION NO.												
			9B. DATED (SEE ITEM 11)												
			10A. MODIFICATION OF CONTRACT/ORDER NO. 47QPCA19C0001 / TYPE OF MODIFICATION: E. Amount + Admin Change												
CODE		FACILITY CODE		10B. DATED (SEE ITEM 11) 08/05/2019 12:00 AM											
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS															
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="radio"/> is extended <input type="radio"/> is not extended.															
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:															
(a) By completing items 8 and 15, and returning _ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.															
12.ACCOUNTING AND APPROPRIATION DATA (If required) 285F.Q00XF000.DS11.25.AF151.H04... CITATION CODE(S) # 47X4534.001 2020 2020 285F DS11 00 Q00XF000 AF151 H02 MDL03, 47X4534.001 2019 2019 285F DS14 00 Q00XF000 AF151 H02 MDL02, 47X4534.001 2019 2019 285F DS11 00 Q00XF000 AF151 H02 MDL01															
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<input checked="" type="checkbox"/> THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 52.217-9 FAR 52.243-3															
<input type="checkbox"/> OTHER (Specify type of modification and authority)															
E. IMPORTANT: Contractor IS required to sign this document and return 1 copies to the issuing office.															
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract matter where feasible.)															
ORDER MOD DATED:11/26/2019		Proposal Dated:11/26/2019		Order ID: ID23190008											
PERFORMANCE PERIOD FROM: 06/03/2019		PERFORMANCE PERIOD TO: 03/05/2020		Desired Delivery Date:											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:10%;">ITEM NO</th> <th style="width:30%;">TASK ITEM DESCRIPTION</th> <th style="width:20%;">PREVIOUS MOD AMOUNT</th> <th style="width:20%;">MOD CHANGE AMOUNT</th> <th style="width:20%;">NEW MOD AMOUNT</th> </tr> </thead> <tbody> <tr> <td>0001</td> <td>Web Developer III</td> <td style="text-align: right;">\$76,424.00</td> <td style="text-align: right;">\$0.00</td> <td style="text-align: right;">\$76,424.00</td> </tr> </tbody> </table>						ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT	0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00
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For additional assistance contact the ASSIST Helpdesk at 877-472-4877. ***

FOR INQUIRIES REGARDING PAYMENT CONTACT:

GSA Finance Customer Support 816-926-7287

	PRIOR AMOUNT	NEW AMOUNT	INCREASE/DECREASE
Cost To GSA:	\$840,577.92	\$1,251,013.92	\$410,436.00

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER(Type or print) John Foster, Partner & COO		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Brian T Burns (b) (6)	
15B. CONTRACTOR/OFFEROR (b) (6) (Signature of person authorized to sign)	15C. DATE SIGNED 11/27/2019	16B. UNITED STATES OF AMERICA (b) (6) (Signature of person authorized to sign)	16C. DATE SIGNED 11/27/2019
NSN 7540-01-152-8070 Previous edition unusable		STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243	

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1.CONTRACT ID CODE	PAGE 1 OF 2 PAGE(S)
2.AMENDMENT/MODIFICATION NO. ID23190008 / 003	3.EFFECTIVE DATE 02/11/2020	4.REQUISITION/PURCHASE REQ.NO.	5.PROJECT NO. (if applicable)	
6. ISSUED BY Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States (b) (6)		7. ADMINISTERED BY (If other than Item 6) Brian T Burns (b) (6)		
8.NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States (b) (6)			9A. AMENDMENT OF SOLICITATION NO.	
			9B. DATED (SEE ITEM 11)	
			10A. MODIFICATION OF CONTRACT/ORDER NO. 47QPCA19C0001 / TYPE OF MODIFICATION: A. Amount Change	
CODE	FACILITY CODE		10B. DATED (SEE ITEM 11) 11/27/2019 12:00 AM	
11.THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
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<input checked="" type="checkbox"/> THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) 52.217-9 Option to Extend the Term of the Contract (MAR 2000) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.				
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<input type="checkbox"/> THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:				
<input type="checkbox"/> OTHER (Specify type of modification and authority)				
E.IMPORTANT: Contractor IS NOT required to sign this document and return copies to the issuing office.				
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract matter where feasible.)				
ORDER MOD DATED: 02/11/2020		Proposal Dated: 02/11/2020		Order ID: ID23190008
PERFORMANCE PERIOD FROM: 06/03/2019		PERFORMANCE PERIOD TO: 06/06/2020		Desired Delivery Date:
ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT
0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00
0002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
0003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
0004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
0005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
0006	Other Direct Costs	\$27,849.52	\$0.00	\$27,849.52
1001	Web Developer III	\$76,424.40	\$0.00	\$76,424.40
1002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
1003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
1004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
1005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
2001	Web Developer III	\$77,194.00	\$0.00	\$77,194.00
2002	Software Developer V	\$90,838.80	\$0.00	\$90,838.80
2003	User Interface Designer III	\$71,676.80	\$0.00	\$71,676.80

2004	DevOps Cloud Engineer II	\$93,449.20	\$0.00	\$93,449.20
2005	Program Manager / Scrum Master II	\$77,277.20	\$0.00	\$77,277.20
3001	Web Developer III	\$0.00	\$77,953.20	\$77,953.20
3002	Software Developer V	\$0.00	\$91,733.20	\$91,733.20
3003	User Interface Designer III	\$0.00	\$72,384.00	\$72,384.00
3004	DevOps Cloud Engineer II	\$0.00	\$94,374.80	\$94,374.80
3005	Program Manager / Scrum Master II	\$0.00	\$78,041.60	\$78,041.60

The purpose of Modification P0003 under contract number 47QPCA19C0001, for technical support services supporting login.gov, is as follows;

To exercise Option Period 3 of the above listed contract in accordance with FAR 52.217-9, Option to Extend the Term of the Contract.

The Period of Performance (POP) is from March 6, 2020 to June 6, 2020.

Pricing shall be in accordance with OY prices set forth in the contractor's proposal for OY 3.

The total amount obligated for services for Option Year 3 is \$414,486.80.

The total contract value for the base and exercised options is hereby increased from \$1,251,013.92 to \$1,665,500.72.

All other terms and conditions remain the same.

***Attention Contractors: The invoice submission functionality within the system is changing to converge and normalize invoice submission across ASSIST. The invoice submission process detailed at the following link supersedes any instructions for interfacing with the system(s) currently in the contract. These revised instructions do not change the frequency, content, supporting documentation requirements, or any other terms and conditions for invoice submission: [Invoice Submission Instructions](#)

Upon deployment of the Central Invoice Service, the contractor shall submit invoices electronically by logging into the ASSIST portal (<https://portal.fas.gsa.gov>), navigating to the appropriate order, and creating the invoice for that order. Upon deployment of the Central Invoice Service, the contractor shall NOT submit any invoices directly to the GSA Finance Center (neither by mail nor via electronic submission).

For additional assistance contact the ASSIST Helpdesk at 877-472-4877. ***

FOR INQUIRIES REGARDING PAYMENT CONTACT:

GSA Finance Customer Support 816-926-7287

	PRIOR AMOUNT	NEW AMOUNT	INCREASE/DECREASE
Cost To GSA:	\$1,251,013.92	\$1,665,500.72	\$414,486.80

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER(Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Brian T Burns (b) (6)	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA Brian T Burns (Signature of person authorized to sign)	16C. DATE SIGNED 02/11/2020
NSN 7540-01-152-8070 Previous edition unusable		STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243	

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE		PAGE 1 OF 1 PAGE(S)											
2.AMENDMENT/MODIFICATION NO. ID23190008 / P00004		3.EFFECTIVE DATE 05/25/2020		4.REQUISITION/PURCHASE REQ. NO.											
				5. PROJECT NO. (if applicable)											
6. ISSUED BY Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States (b) (6)		7. ADMINISTERED BY (If other than Item 6) Brian T Burns (b) (6)													
8.NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States (b) (6)		9A. AMENDMENT OF SOLICITATION NO.		9B. DATED (SEE ITEM 11)											
		10A. MODIFICATION OF CONTRACT/ORDER NO. 47QPCA19C0001 /		TYPE OF MODIFICATION: A. Amount Change											
CODE		FACILITY CODE		10B. DATED (SEE ITEM 11) 02/11/2020 12:00 AM											
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS															
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="radio"/> is extended <input type="radio"/> is not extended.															
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:															
(a) By completing items 8 and 15, and returning _ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.															
12.ACCOUNTING AND APPROPRIATION DATA (If required) 285F.Q00XF000.DS11.25.AF151.H04... CITATION CODE(S) # 47X4534.001 2019 2019 285F DS14 00 Q00XF000 AF151 H02 MDL02, 47X4534 2020. 2020. . 285F. DS11. 00. Q00XF000.AF151. H02_PLN05, 47X4534.001 2020 2020 285F DS14 00 Q00XF000 AF151 H02_MDL04, 47X4534.001 2019 2019 285F DS11 00 Q00XF000 AF151 H02 MDL01, 47X4534.001 2020 2020 285F DS11 00 Q00XF000 AF151 H02 MDL03															
13. THIS ITEM ONLY APPLIES TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.															
<input type="checkbox"/> THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.															
<input type="checkbox"/> THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).															
<input checked="" type="checkbox"/> THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 52.217-9 & FAR 52.243-3 ALT I															
<input type="checkbox"/> OTHER (Specify type of modification and authority)															
E. IMPORTANT: Contractor IS NOT required to sign this document and return copies to the issuing office.															
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract matter where feasible.)															
ORDER MOD DATED:05/19/2020		Proposal Dated:05/19/2020		Order ID: ID23190008											
PERFORMANCE PERIOD FROM: 06/03/2019		PERFORMANCE PERIOD TO: 09/07/2020		Desired Delivery Date:											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:10%;">ITEM NO</th> <th style="width:30%;">TASK ITEM DESCRIPTION</th> <th style="width:20%;">PREVIOUS MOD AMOUNT</th> <th style="width:20%;">MOD CHANGE AMOUNT</th> <th style="width:20%;">NEW MOD AMOUNT</th> </tr> </thead> <tbody> <tr> <td>0001</td> <td>Web Developer III</td> <td style="text-align: right;">\$76,424.00</td> <td style="text-align: right;">\$0.00</td> <td style="text-align: right;">\$76,424.00</td> </tr> </tbody> </table>						ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT	0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00
ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT											
0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00											

ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT
0002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
0003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
0004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
0005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
0006	Other Direct Costs	\$27,849.52	\$0.00	\$27,849.52
1001	Web Developer III	\$76,424.40	\$0.00	\$76,424.40
1002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
1003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
1004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
1005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
2001	Web Developer III	\$77,194.00	\$0.00	\$77,194.00
2002	Software Developer V	\$90,838.80	\$0.00	\$90,838.80
2003	User Interface Designer III	\$71,676.80	\$0.00	\$71,676.80
2004	DevOps Cloud Engineer II	\$93,449.20	\$0.00	\$93,449.20
2005	Program Manager / Scrum Master II	\$77,277.20	\$0.00	\$77,277.20
3001	Web Developer III	\$77,953.20	\$0.00	\$77,953.20
3002	Software Developer V	\$91,733.20	\$0.00	\$91,733.20
3003	User Interface Designer III	\$72,384.00	\$0.00	\$72,384.00
3004	DevOps Cloud Engineer II	\$94,374.80	\$0.00	\$94,374.80
3005	Program Manager / Scrum Master II	\$78,041.60	\$0.00	\$78,041.60
4001	Web Developer III	\$0.00	\$77,953.20	\$77,953.20
4002	Software Developer V	\$0.00	\$91,733.20	\$91,733.20
4003	User Interface Designer III	\$0.00	\$72,384.00	\$72,384.00
4005	Program Manager / Scrum Master II	\$0.00	\$78,041.60	\$78,041.60
4006	Other Direct Costs	\$0.00	\$12,009.52	\$12,009.52

The purpose of Modification P0004 under contract number 47QPCA19C0001, for technical support services supporting login.gov, is as follows;

To exercise Option Period 4 of the above listed contract in accordance with FAR 52.217-9, Option to Extend the Term of the Contract.

The Period of Performance (POP) is from June 7, 2020 to September 7, 2020.

Pricing shall be in accordance with OY prices set forth in the contractor's proposal for OY 4.

The total amount obligated for services for Option Year 4 is \$332,121.52.

The total contract value for the base and exercised options is hereby increased from \$1,665,500.72 to \$1,997,622.24.

This modification also eliminates the position of DevOps Cloud Engineer II from this contract.

All other terms and conditions remain the same.

***Attention Contractors: The invoice submission functionality within the system is changing to converge and normalize invoice submission across ASSIST. The invoice submission process detailed at the following link supersedes any instructions for interfacing with the system(s) currently in the contract. These revised instructions do not change the frequency, content, supporting documentation requirements, or any other terms and conditions for invoice submission: [Invoice Submission Instructions](#)

Upon deployment of the Central Invoice Service, the contractor shall submit invoices electronically by logging into the ASSIST portal (<https://portal.fas.gsa.gov>), navigating to the appropriate order, and creating the invoice for that order. Upon deployment of the Central Invoice Service, the contractor shall NOT submit any invoices directly to the GSA Finance Center (neither by mail nor via electronic submission).

For additional assistance contact the ASSIST Helpdesk at 877-472-4877. ***

FOR INQUIRIES REGARDING PAYMENT CONTACT:

GSA Finance Customer Support 816-926-7287

	PRIOR AMOUNT	NEW AMOUNT	INCREASE/DECREASE
Cost To GSA:	\$1,665,500.72	\$1,997,622.24	\$332,121.52
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.			
15A. NAME AND TITLE OF SIGNER(Type or print) Ryan Hemminger, Director Finance & Infrastructure		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Brian T Burns (617) 378-7565	
15B. CONTRACTOR/OFFEROR (b) (6) (Signature of person authorized to sign)	15C. DATE SIGNED 6/01/2020	16B. UNITED STATES OF AMERICA (b) (6) (Signature of person authorized to sign)	16C. DATE SIGNED 05/25/2020
NSN 7540-01-152-8070 Previous edition unusable		STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243	

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1.CONTRACT ID CODE	PAGE 1 OF 2 PAGE(S)
2.AMENDMENT/MODIFICATION NO. ID23190008 / 005	3.EFFECTIVE DATE 08/11/2020	4.REQUISITION/PURCHASE REQ.NO.	5.PROJECT NO. (if applicable) QP0023271	
6. ISSUED BY Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States (b) (6)		7. ADMINISTERED BY (If other than Item 6) Brian T Burns (b) (6)		
8.NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States (b) (6)			9A. AMENDMENT OF SOLICITATION NO.	
			9B. DATED (SEE ITEM 11)	
			10A. MODIFICATION OF CONTRACT/ORDER NO. 47QPCA19C0001 / TYPE OF MODIFICATION: A. Amount Change	
CODE	FACILITY CODE		10B. DATED (SEE ITEM 11) 05/25/2020 12:00 AM	
11.THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="radio"/> is extended <input type="radio"/> is not extended.				
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:				
(a) By completing items 8 and 15, and returning _ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12.ACCOUNTING AND APPROPRIATION DATA (If required) 285F . Q00XF000 . DS11 . 25 . AF151 . H04 . . . CITATION CODE(S) # 47X4534.001 2020 2020 285F DS11 00 Q00XF000 AF151 H02 MDL03, 47X4534.001 2020 2020 285F DS14 00 Q00XF000 AF151 H02 MDL04, 47X4534 2020. 2020. . 285F. DS11. 00. Q00XF000.AF151. H02_PLN05, 47X4534 2020. 2020. . 285X. DS14. 00. Q00EH000.AF200. H02. XE0104_PLN06, 47X4534.001 2019 2019 285F DS11 00 Q00XF000 AF151 H02 MDL01, 47X4534.001 2019 2019 285F DS14 00 Q00XF000 AF151 H02 MDL02				
13.THIS ITEM ONLY APPLIES TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.				
<input checked="" type="checkbox"/> THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) FAR 52.217-9 THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.				
<input type="checkbox"/> THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).				
<input type="checkbox"/> THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:				
<input type="checkbox"/> OTHER (Specify type of modification and authority)				
E.IMPORTANT: Contractor IS NOT required to sign this document and return copies to the issuing office.				
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract matter where feasible.)				
ORDER MOD DATED: 08/11/2020		Proposal Dated: 08/11/2020		Order ID: ID23190008
PERFORMANCE PERIOD FROM: 06/03/2019		PERFORMANCE PERIOD TO: 12/08/2020		Desired Delivery Date:
ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT
0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00
0002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
0003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
0004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
0005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
0006	Other Direct Costs	\$27,849.52	\$0.00	\$27,849.52
1001	Web Developer III	\$76,424.40	\$0.00	\$76,424.40
1002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
1003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
1004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
1005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
2001	Web Developer III	\$77,194.00	\$0.00	\$77,194.00
2002	Software Developer V	\$90,838.80	\$0.00	\$90,838.80
2003	User Interface Designer III			

		\$71,676.80	\$0.00	\$71,676.80
2004	DevOps Cloud Engineer II	\$93,449.20	\$0.00	\$93,449.20
2005	Program Manager / Scrum Master II	\$77,277.20	\$0.00	\$77,277.20
3001	Web Developer III	\$77,953.20	\$0.00	\$77,953.20
3002	Software Developer V	\$91,733.20	\$0.00	\$91,733.20
3003	User Interface Designer III	\$72,384.00	\$0.00	\$72,384.00
3004	DevOps Cloud Engineer II	\$94,374.80	\$0.00	\$94,374.80
3005	Program Manager / Scrum Master II	\$78,041.60	\$0.00	\$78,041.60
4001	Web Developer III	\$77,953.20	\$0.00	\$77,953.20
4002	Software Developer V	\$91,733.20	\$0.00	\$91,733.20
4003	User Interface Designer III	\$72,384.00	\$0.00	\$72,384.00
4005	Program Manager / Scrum Master II	\$78,041.60	\$0.00	\$78,041.60
4006	Other Direct Costs	\$12,009.52	\$0.00	\$12,009.52
5001	Web Developer III	\$0.00	\$77,953.20	\$77,953.20
5002	Software Developer V	\$0.00	\$91,733.20	\$91,733.20
5003	User Interface Designer III	\$0.00	\$72,384.00	\$72,384.00
5005	Program Manager / Scrum Master II	\$0.00	\$78,041.60	\$78,041.60

The purpose of Modification P0005 under contract number 47QPCA19C0001, for technical support services supporting login.gov, is as follows;

To exercise Option Period 5 of the above listed contract in accordance with FAR 52.217-9, Option to Extend the Term of the Contract.

The Period of Performance (POP) is from September 8, 2020 to December 8, 2020.

Pricing shall be in accordance with OY prices set forth in the contractor's proposal for OY 5.

The total amount obligated for services for Option Year 5 is \$320,112.00.

The total contract value for the base and exercised options is hereby increased from \$1,997,622.24 to \$2,317,734.24.

All other terms and conditions remain the same.

***Attention Contractors: The invoice submission functionality within the system is changing to converge and normalize invoice submission across ASSIST. The invoice submission process detailed at the following link supersedes any instructions for interfacing with the system(s) currently in the contract. These revised instructions do not change the frequency, content, supporting documentation requirements, or any other terms and conditions for invoice submission: [Invoice Submission Instructions](#)

Upon deployment of the Central Invoice Service, the contractor shall submit invoices electronically by logging into the ASSIST portal (<https://portal.fas.gsa.gov>), navigating to the appropriate order, and creating the invoice for that order. Upon deployment of the Central Invoice Service, the contractor shall NOT submit any invoices directly to the GSA Finance Center (neither by mail nor via electronic submission).

For additional assistance contact the ASSIST Helpdesk at 877-472-4877. ***

FOR INQUIRIES REGARDING PAYMENT CONTACT:

GSA Finance Customer Support 816-926-7287

PRIOR AMOUNT		NEW AMOUNT		INCREASE/DECREASE
Cost To GSA:	\$1,997,622.24	\$2,317,734.24		\$320,112.00
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.				
15A. NAME AND TITLE OF SIGNER(Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Brian T Burns (b) (6)		
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA Brian T Burns		16C. DATE SIGNED 08/11/2020
(Signature of person authorized to sign)		(Signature of person authorized to sign)		
NSN 7540-01-152-8070 Previous edition unusable		STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243		

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1.CONTRACT ID CODE	PAGE 1 OF 2 PAGE(S)
2.AMENDMENT/MODIFICATION NO. ID23190008 / 006	3.EFFECTIVE DATE 11/13/2020	4.REQUISITION/PURCHASE REQ.NO.	5.PROJECT NO. (if applicable) QP0023271	
6. ISSUED BY Brian T Burns 10 CAUSEWAY ST BOSTON, MA 02222-1048 United States (b) (6)		7. ADMINISTERED BY (If other than Item 6) Brian T Burns (b) (6)		
8.NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) holly V patel FEARLESS SOLUTIONS, LLC 8 MARKET PLACE SUITE 304 BALTIMORE, MD 21202-4113 United States (b) (6)			9A. AMENDMENT OF SOLICITATION NO.	
			9B. DATED (SEE ITEM 11)	
			10A. MODIFICATION OF CONTRACT/ORDER NO. 47QPCA19C0001 / TYPE OF MODIFICATION: A. Amount Change	
CODE	FACILITY CODE		10B. DATED (SEE ITEM 11) 08/11/2020 12:00 AM	
11.THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="radio"/> is extended <input type="radio"/> is not extended.				
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:				
(a) By completing items 8 and 15, and returning _ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12.ACCOUNTING AND APPROPRIATION DATA (If required) 285F . Q00XF000 . DS11 . 25 . AF151 . H04 . . . CITATION CODE(S) # 47X4534.001 2020 2020 285F DS11 00 Q00XF000 AF151 H02 MDL03, 47X4534.001 2020 2020 285F DS14 00 Q00XF000 AF151 H02 MDL04, 47X4534 2020. 2020. . 285F. DS11. 00. Q00XF000.AF151. H02_PLN05, 47X4534 2020. 2020. . 285X. DS14. 00. Q00EH000.AF200. H02. XE0104_PLN06, 47X4534 2021. 2021. . 285X. DS14. 00. Q00Q2000.AF200. H02. XE0104_PLN07, 47X4534.001 2019 2019 285F DS11 00 Q00XF000 AF151 H02 MDL01, 47X4534.001 2019 2019 285F DS14 00 Q00XF000 AF151 H02 MDL02				
13.THIS ITEM ONLY APPLIES TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.				
<input type="checkbox"/> THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.				
<input type="checkbox"/> THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).				
<input checked="" type="checkbox"/> THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 52.217-9				
<input type="checkbox"/> OTHER (Specify type of modification and authority)				
E.IMPORTANT: Contractor IS NOT required to sign this document and return copies to the issuing office.				
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract matter where feasible.)				
ORDER MOD DATED: 11/13/2020		Proposal Dated: 11/13/2020		Order ID: ID23190008
PERFORMANCE PERIOD FROM: 06/03/2019		PERFORMANCE PERIOD TO: 03/09/2021		Desired Delivery Date:
ITEM NO	TASK ITEM DESCRIPTION	PREVIOUS MOD AMOUNT	MOD CHANGE AMOUNT	NEW MOD AMOUNT
0001	Web Developer III	\$76,424.00	\$0.00	\$76,424.00
0002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
0003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
0004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
0005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
0006	Other Direct Costs	\$27,849.52	\$0.00	\$27,849.52
1001	Web Developer III	\$76,424.40	\$0.00	\$76,424.40
1002	Software Developer V	\$89,934.00	\$0.00	\$89,934.00
1003	User Interface Designer III	\$70,969.60	\$0.00	\$70,969.60
1004	DevOps Cloud Engineer II	\$92,523.60	\$0.00	\$92,523.60
1005	Program Manager / Scrum Master II	\$76,512.80	\$0.00	\$76,512.80
2001	Web Developer III	\$77,194.00	\$0.00	\$77,194.00

2002	Software Developer V	\$90,838.80	\$0.00	\$90,838.80
2003	User Interface Designer III	\$71,676.80	\$0.00	\$71,676.80
2004	DevOps Cloud Engineer II	\$93,449.20	\$0.00	\$93,449.20
2005	Program Manager / Scrum Master II	\$77,277.20	\$0.00	\$77,277.20
3001	Web Developer III	\$77,953.20	\$0.00	\$77,953.20
3002	Software Developer V	\$91,733.20	\$0.00	\$91,733.20
3003	User Interface Designer III	\$72,384.00	\$0.00	\$72,384.00
3004	DevOps Cloud Engineer II	\$94,374.80	\$0.00	\$94,374.80
3005	Program Manager / Scrum Master II	\$78,041.60	\$0.00	\$78,041.60
4001	Web Developer III	\$77,953.20	\$0.00	\$77,953.20
4002	Software Developer V	\$91,733.20	\$0.00	\$91,733.20
4003	User Interface Designer III	\$72,384.00	\$0.00	\$72,384.00
4005	Program Manager / Scrum Master II	\$78,041.60	\$0.00	\$78,041.60
4006	Other Direct Costs	\$12,009.52	\$0.00	\$12,009.52
5001	Web Developer III	\$77,953.20	\$0.00	\$77,953.20
5002	Software Developer V	\$91,733.20	\$0.00	\$91,733.20
5003	User Interface Designer III	\$72,384.00	\$0.00	\$72,384.00
5005	Program Manager / Scrum Master II	\$78,041.60	\$0.00	\$78,041.60
6001	Web Developer III	\$0.00	\$71,956.80	\$71,956.80
6002	Web Developer III	\$0.00	\$71,956.80	\$71,956.80
6003	User Interface Designer III	\$0.00	\$66,816.00	\$66,816.00
6004	Software Developer V	\$0.00	\$84,676.80	\$84,676.80
6005	Program Manager / Scrum Master II	\$0.00	\$72,038.40	\$72,038.40

The purpose of Modification P0006 under contract number 47QPCA19C0001, for technical support services supporting login.gov, is as follows;

To exercise Option Period 6 of the above listed contract in accordance with FAR 52.217-9, Option to Extend the Term of the Contract.

The Period of Performance (POP) is from December 9, 2020 to March 9, 2021.

Pricing shall be in accordance with OY prices set forth in the contractor's proposal for OY 6. This option takes into account the hours and team changes that were made on previous modifications.

The total amount obligated for services for Option Year 6 is \$367,444.80.

The total contract value for the base and exercised options is hereby increased from \$2,317,734.24 to \$2,685,179.04.

All other terms and conditions remain the same.

***Attention Contractors: The invoice submission functionality within the system is changing to converge and normalize invoice submission across ASSIST. The invoice submission process detailed at the following link supersedes any instructions for interfacing with the system(s) currently in the contract. These revised instructions do not change the frequency, content, supporting documentation requirements, or any other terms and conditions for invoice submission: [Invoice Submission Instructions](#)

Upon deployment of the Central Invoice Service, the contractor shall submit invoices electronically by logging into the ASSIST portal (<https://portal.fas.gsa.gov>), navigating to the appropriate order, and creating the invoice for that order. Upon deployment of the Central Invoice Service, the contractor shall NOT submit any invoices directly to the GSA Finance Center (neither by mail nor via electronic submission).

For additional assistance contact the ASSIST Helpdesk at 877-472-4877. ***

FOR INQUIRIES REGARDING PAYMENT CONTACT:

GSA Finance Customer Support 816-926-7287

PRIOR AMOUNT		NEW AMOUNT	INCREASE/DECREASE
Cost To GSA:	\$2,317,734.24	\$2,685,179.04	\$367,444.80
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.			
15A. NAME AND TITLE OF SIGNER(Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Brian T Burns (b) (6)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA Brian T Burns	16C. DATE SIGNED 11/13/2020
(Signature of person authorized to sign)		(Signature of person authorized to sign)	
NSN 7540-01-152-8070 Previous edition unusable		STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243	

0		
Base Period		
Period length (months)		3
Period length (weeks)		13
CLIN	Labor Category	Quantity (per period)
0001	Web Developer III	(b) (4)
0002	Software Developer V	
0003	User Interface Designer III	
0004	DevOps Cloud Engineer II	
0005	Program Manager / Scrum Master II	
0006	ODCs	
Definitions		
LH	Labor Hours	
Notes		
ODCs reflect computers and subscriptions for scrum team as detailed in the ODC tab.		

General Services Administration
Federal Acquisition Service
Technology Transformation Services
[1800 F St NW | Washington, DC | 20405](#)

Request for Quotation

From: Brian Burns, Contracting Officer, GSA TTS

Subject: Request for Quotation (RFQ)

Date: April 23, 2019

Reply By: April 26 4:00 pm EST

Set Aside: 8(a) Sole Source

Contract Vehicle: 8(a) Sole Source Purchase Order

[1.0 Instructions](#)

[2.0 Background](#)

[3.0 Requirements](#)

[4.0 Evaluation](#)

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[6.0 Type of Contract](#)

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[8.0 Administration](#)

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[10.0 Contractor Performance Information](#)

[11.0 TTS Transparency Policy](#)

[12.0 Security Clearances](#)

[Appendix I - Clauses](#)

1.0 Instructions

The General Services Administration (GSA) is setting aside the contract under 552.219-74, Section 8(a) Direct Award. This Solicitation sets forth requirements for proposing for a Sole Source Contract under the Small Business Administration 8(a) program to provide services described herein.

Unless expressly authorized by the RFQ, if Fearless Solutions LLC is planning to make an exception to a term or condition of the RFQ should consult with the Contracting Officer (CO) in writing before submitting a quotation.

1.1 Quote Instructions

Quotes will only be accepted via the referenced Google Form below. The vendor must complete the [RFQ Pricing Form](#).

1.2 Questions

Any questions concerning the RFQ must be submitted using the issue template in the associated repository no later than Month, Day, Year, Time Eastern Time (ET). The government will provide responses to open issues no later than Month, Day, Time ET.

2.0 Background

General Services Administration's (GSA) Federal Acquisition Service's (FAS) Technology Transformation Services (TTS) applies modern methodologies and technologies to improve the public's experience with government by helping agencies make their services more accessible, efficient, and effective, and by itself providing services that exemplify these values. To meet that goal, TTS builds and shares TTS technology applications and platforms with Federal agencies in an effort to help them better serve the public.

TTS designed and developed a shared authentication platform, titled Login.gov, to answer and meet federal directives and action plans released by the Executive Office of the President to provide citizens with secure singular digital accounts that can be used government-wide to access participating federal agencies. The Executive Office of the President defined actions federal agencies can follow to meet CISA in the Cybersecurity National Action Plan in February 2016. The President's FY19 Budget

mentioned Login.gov as one of the key “Agency Initiatives to Transform Customer Experience.”

Armed with the knowledge gained from an initial operational capability utilizing third-party credentials and with valuable Government, industry, and customer input, Login.gov provides members of the public with government-provided digital identities established at National Institute of Standards and Technology (NIST) Identity Assurance Level (IAL) 2 and Authentication Assurance Level (AAL) 2 in 800-63-3 with identity proofing, in a simple, elegant manner from a technical environment that is built on experiences, processes, and infrastructure that will use the latest available technology to safeguard all user data.

2.1 Personal vs. Non-Personal Services

The support services provided under this contract are not related to Federal employment requirements nor do they involve temporary help services that may be authorized under 5 CFR Part 300. This contract will not be for personal services. In order to preclude an employer/employee relationship, the Government shall only provide technical, task related instructions sufficient for Contractor’s employees to properly perform services under the contract. See FAR Part 37 for more details.

Performance under this contract will be by individuals employed by a private sector firm. The Contractor, and not the U.S. Government, is the legally responsible employer and supervisor and will maintain that relationship during the time their employees are performing work under this contract. Discipline issues shall be the responsibility of the employer, not the government.

3.0 Requirements

3.1 Statement of Need

TTS’s Login.gov team is seeking technical services support to develop and maintain their infrastructure and source code. The current Login.gov team is a mix of highly skilled and experienced 18F innovation specialists, detailees from the United States Digital Service (USDS), and contractors that work collaboratively and with agility in a highly cohesive fashion to achieve program objectives. With this acquisition, Login.gov is seeking to embed new contractor employee members in its team that have relevant

knowledge and experience, are proactive, eager to contribute ideas and taking initiatives, driven by performance, and work with the least oversight.

These embedded contractor employee team members are expected to be familiar with modern software development practices, have experience with modern web application frameworks, experience with migrating legacy applications and databases to modern cloud infrastructure, user experience and visual design capabilities, experience operating cloud infrastructure at scale with high availability using best practices of Site Reliability Engineering (SRE), and knowledge of proofing capabilities along with NIST requirements. The contractor must closely collaborate with the Login.gov development team and integrate with the already implemented technologies, services, architecture and infrastructure in order to comply with the tasks and deliverables. In order to complete this objective, the contractor and the government will collaborate to research, design, build, and deploy.

3.2 Key Personnel

The following Labor Categories will be required for the base and all option periods on this contract:

Web Developer III
Software Developer V
UI Designer III
DevOps Cloud Engineer II
PM / Scrum Master II

3.3 Key Personnel Changes

If any individual proposed as Key Personnel becomes unavailable during the course of the solicitation, evaluation process or period of performance, the contractor shall notify the CO immediately. Any Key Personnel proposed who are not currently employed by the contractor shall be identified as such and a letter of intent signed by the proposed Key Personnel shall be provided that indicates that person's intent to be employed by the contractor if awarded this Task Order.

The contractor agrees that through the duration of the period of performance of the Task Order, it will make a good faith effort to maintain the same Key Personnel. If any substitutions should be made, the contractor shall promptly notify the CO and the COR

and provide the information required by paragraphs below on the proposed replacement for TTS approval.

All requests for substitutions/additions of Key Personnel must include a detailed explanation of the circumstances necessitating the proposed substitution or addition. As determined by the CO, all proposed substitutes/additions must have qualifications that meet or exceed the qualifications of the person to be replaced or supplemented.

All functional responsibilities, education and years of experience for the five (5) Labor Categories listed above shall flow down to this contract from the Fearless Solutions LLC Schedule Contract [GS-35F-115GA](#). If, for any reason, an individual is replaced during the life of this contract, the replacement must meet all functional responsibilities, education and years of experience as outlined in GS-35F-115GA.

The CO, with input from the COR, will evaluate the request(s) for substitutions/additions of Key Personnel and the CO will notify the contractor, in writing, of approval or disapproval. Disapproval of the proposed individual(s) shall not excuse non-performance by the contractor or form the basis of any claim for monies, delivery schedule extension, or any other equitable adjustment.

3.4 Requirements

3.4(a) Tasks

The intent of this acquisition is to procure a human-centered, agile development services contract that facilitates and expedites the transformation of the Login.gov platform which offers functional tools and services to its end users. The objectives are as follows:

- Build modern open-source digital services that address real citizen needs and align with the Login.gov's mission by delivering the software and infrastructure code and complementing user research for complete user stories. This work will be derived from the following user story epics that include, but are not limited to:
 - As a member of the public, I would like to use a single account, secure multi-factor authentication, to access government services.
 - As a member of the public, I would like to have my online identity verified from the convenience of my own home so that I do not need to travel to a government office. (remote proofing services).

- As a member of the public, I would like to be able to leverage an in-person proofed identity to have a verified Login.gov account, so that I do not need to be verified again.
- As a member of the customer support team, I would like tools to help me resolve customer issues more quickly.
- As an agency partner, I would like tools to improve my integration and monitor my usage, so that I can ensure that I am making the most of my login.gov integration.
- As a member of the public, I would like the Login.gov platform to be highly available and scalable so that it is ready for me to use at any time no matter how many other people are using the system.
- As a member of the Login.gov team, I would like business intelligence reports so that I can improve the product and our business model
- As a member of the public, I would like to ensure that my credentials and account data are safe from fraudsters. (fraud prevention components).
- Additional epics and stories will result from on-boarding new agency, user research, usability tests, and feedback from real end-users.
- Conduct user research and recruiting to support the delivery of the user story epics above.
- Take ownership of code and features throughout the software development lifecycle, incorporating considerations for development, security, operations, privacy, cost, design, usability, and other business objectives.
- Operate and maintain the Login.gov digital services with high availability using best practices from Site Reliability Engineering (SRE). Help grow the platform to serve the entire U.S. public.
- Attend the Login.gov team week-long offsite to identify sub-objectives for the upcoming four (4) to five (5) month period, multiple times a year. (If travel for any team member exceeds 60 miles, reimbursement is available in accordance with the Federal Travel Regulations)
- Participate in an on-call engineering rotation for production support, including incident response and remediation.

3.4(b) Deliverables

● Deliverables and Performance Standards

Deliverables are defined as the completion and acceptance according to the “Definition of Done” of iterations completed, which are based on Agile Software Development

methodology and human centered design best practices. This methodology defines the repeatable process of providing development and deployment services in small iterations lasting two weeks which must result in the delivery of usable software, data, or product, which have little to no inherent defects. Each iteration shall be deemed complete when the vast majority of stories contained in the iteration meet the “Definition of Done” and are accepted by the Product Owner. Each iteration should document how planning, requirement analysis (user story building), design, coding, testing, quality assurance, and documentation will all meet the jointly agreed upon “Definition of Done”.

All deliverables will be inspected for content, completeness, accuracy, and conformance with the contract requirements by the Government. Inspection may include validation of information or software through the use of automated tools and/or testing of the deliverables, as specified in the [Quality Assurance Surveillance Plan \(QASP\)](#).

The Login.gov team, COR, and Contractor will agree on a protocol for testing and production pushes in accordance with the QASP.

Completion of all deliverables shall be determined in accordance with the standards established in the project’s QASP, allowing for continuous testing and review. It is expected that everything that is actually delivered will be contractually “acceptable” as well as practically usable.

Deliverables should include all source code, data, and software and software licenses. Epics and User Stories that will be used to populate the Product Backlog may include, but are not limited to:

- Initial application design and implementation
- System configuration to support business processes Integration for input and output methods
- Workflow design and implementation
- Cloud infrastructure design, implementation, and operations
- Increased automation of deployments
- Overall collaboration of applications
- Enhancements, patches, and updates to applications, data, or cloud systems
- Data import of records collected from legacy systems
- Automated testing
- Training of end users on the systems
- Assisting in resolving unexpected behavior

- The following chart sets forth the performance standards and quality levels the code and documentation provided by the Contractor must meet, and the methods Login.gov will use to assess the standard and quality levels of that code and documentation.

The Contractor shall deliver all items identified in the table below, to the login.gov team, on the dates stated therein, unless otherwise directed by the Contracting Officer in writing. Deliverables may be delivered to GSA's Google Drive, GitHub, email or by other suitable methods as directed or agreed to by the Government.

Deliverable	Performance Standard(s)	Acceptable Quality Level	Initial Due Date	Method of Assessment
Tested Code	Code delivered under the order must have substantial test code coverage and a clean code base Version-controlled Login.gov GitHub repository of code that comprises product that will remain in the government domain	Minimum of 90% test coverage of all code	TDB Prior to Award	Combination of manual review and automated testing

Accepted Features	Functions agreed upon as the Acceptance Criteria for a given user story	All functions appear and operate as expected and documented that completed by contractor team.	TBD Prior to Award	Manual review of Government personnel (TTS) for user-facing features and bugs. Some user stories can be accepted by developers
Properly Styled Code	GSA 18F Front End Guide	0 linting errors and 0 warnings	TBD Prior to Award	Combination of manual review and automated testing
Accessible Product	Web Content Accessibility Guidelines 2.1 AA (WCAG 2.1 AA) standards	0 errors reported for WCAG 2.1 AA standards using an automated scanner and 0 errors reported in manual testing	TBD Prior to Award	http://squizlabs.github.io/HTML_CodeSniffer/ or https://github.com/pa11y/pa11y

Deployed	Code must successfully build and deploy into staging environment.	Code is deployed to an environment for testing by customers in an automated manner at least every 24 hours. On a biweekly basis, code is deployed to two logically-isolated environments: (1) staging (representative of the production environment) and (2) production	TBD Prior to Award	Combination of manual review and automated testing
	Minimal outage time for production pushes	Non-database deployments incur no downtime. Deployments which require downtime take no more than one hour and the outage	TBD Prior to Award	Manual review of deployment

		<p>window is announced to customers in advance.</p>		
<p>Documented components</p>	<p>All dependencies are listed and the licenses are documented. Major functionality in the software/source code is documented.</p> <p>Biweekly summary of user stories completed</p>	<p>Combination of manual review and automated testing, if available</p>	<p>TBD Prior to Award</p>	<p>Manual review</p>

Available code	Code must be stored in a version-controlled open-source repository.	All of the code needed to deploy and run must be available.	TBD Prior to Award	The COR will assess code availability.
Secure	<p>OWASP Application Security Verification Standard 3.0</p> <p>Security must be incorporated throughout the development process, not just at the beginning or end.</p>	Code submitted must be free of medium- and high-level static and dynamic security vulnerabilities	TBD Prior to Award	Clean tests from a static testing SaaS (such as Snyk) and from OWASP ZAP, along with documentation explaining any false positives

System infrastructure	High uptime	99.99% or higher availability	TBD Prior to Award	ELK and New Relic Monitoring
	Prompt outage notification	Detect any service disruptions within two minutes	TBD Prior to Award	Manual review of performance during outage
User research	Usability testing and other user research methods must be conducted at regular intervals throughout the development process (not just at the beginning or end).	Research plans and artifacts from usability testing and/or other research methods with end users are available at the end of every applicable sprint, in accordance with the vendor's research plan.	TBD Prior to Award	TTS will evaluate the artifacts based on a research plan provided by the vendor at the end of the second sprint and every applicable sprint thereafter.

In fulfillment of this effort, the contractor and Login.gov federal employees as well as other contracted resources will work together from a single product backlog that they will work together to create and complete during backlog grooming and sprint planning meetings. During these meetings, they will be part of the conversation with the Product Owner to determine what stories might go into the backlog based on their UX background or other expertise.

4.0 Period of Performance

The period of performance will be a base period of three (3) months with eight (8) three (3) month option periods.

5.0 Type of Contract

GSA TTS is planning to award a Labor Hours contract.

6.0 Invoicing

6.1 PROCEDURES FOR PAYMENT

The selected vendor must submit invoices on a monthly basis and a final invoice at the end of the period of performance within 60 calendar days from contract completion. No further charges are to be billed following the final invoice submission. A completed and signed Release of Claims (GSA Form 1142) must be provided to the CO with the submission of a final invoice.

6.2 Content of Invoice

The selected vendor will be provided with the following information when the acquisition has been awarded:

- Contract/order number
- Period of performance covered by the invoice
- Contract Line Item Number (CLIN) and title
- The accounting number associated with the task order

All of this information must be included on each invoice in addition to the requirements for a proper invoice specified in FAR 52.212-4 (g), the Prompt Payment clause, FAR 52.212-4(i)(2) and Payments under Time and Materials and Labor Hours Contracts, FAR 52.232-7.

6.3 Invoice Submission

The selected vendor is required to submit invoices to GSA Vendor Customer Self Service (VCSS) and the Contracting Officer Representative (COR). All invoicing questions can be directed to customer support at 866-450-6588 or the VCSS customer service site <https://vcss.ocfo.gsa.gov/>. TTS is unable to address any questions related to the invoicing system.

The contractor's final invoice for this requirement must be so identified and submitted after the task has been completed and no further charges are to be billed. Final invoices shall be submitted no later than thirty (30) calendar days after completion of this task order. The contractor shall submit a signed and executed Release of Claims with the final invoice.

If you have problems submitting your invoice, please contact one of the following, as applicable.

VCSS General System, Login ID, Password Issues

GSA Financial Systems Service Desk:

Ph: 866-450-6588

Email: OCFOServiceDesk@gsa.gov

Invoice & Payment Related Questions

BCEB Help Desk:

Ph: 800-676-3690, Opt 3

Fax: (816)926-7800

Email: kc-accts-payable.finance@gsa.gov

VCSS Inquiries with Invoicing Issues

Email: kc-acctspayable.vcss@gsa.gov

7.0 Administration

This acquisition will be administered by the following individuals, who will also monitor the selected vendor's performance:

1. GSA Technical Point of Contact: Laura Gerhardt
2. GSA TTS Contracting Officer: Brian Burns
3. GSA TTS Contracting Officer Representative: Determined at time of award

8.0 Post Award and Kickoff Meeting

8.1 Post Award Orientation Conference

The government's team, CO/COR, and the TTS Product Owner will hold a kickoff meeting/post-award conference with the selected vendor within 10 calendar days of the acquisition award. This kickoff will include the selected vendor's team and other relevant government staff to review and clarify the project's objectives, expectations from the government, and address any questions the selected vendor may have.

8.2 Early Termination

Should the selected vendor be terminated and/or not given the next option period, the vendor shall transfer all project materials to the CO/COR and the TTS Product Owner. In addition, the vendor should hand over anything that was completed and not delivered in accordance with section 3.4(b) "Deliverables." This will be completed within two weeks of the CO/COR's and the TTS Product Owner's request.

8.3 Travel

No travel will be reimbursed if travel to/from off-site meetings is less than 60 miles. Otherwise, travel will be reimbursed in accordance with the Federal Travel Regulations.

8.4 Daily Operations

The Contractor shall be responsible for daily operations as well as coordinating and communicating with the GSA/TTS team. Daily operations include:

- Chat operations via Slack
- Daily standup via Google Hangouts, Zoom, appear.in, or other web-based video chat software provided by the government

- Manage and update user stories and workflow tasks in a shared project management system (currently Jira)
- Biweekly summary updates including major accomplishments (and specific user stories completed), blockers, and dependencies for the contractor team after each sprint
- Sprint ceremonies including sprint review, retrospective, planning and backlog refinement
- Github contributions

8.5 Transition Activities

During the transition to the government or a new selected vendor, the selected vendor shall perform all necessary transition activities. Time and budget permitting, expected transition activities will include, but are not limited to:

- Continuation of full services to TTS and customers.
- Participation in meetings with the government or a new selected vendor to conduct a smooth transition and provide detailed information on the operation of all deliverables (at the COR and TTS Product Lead's discretion).

9.0 Contractor Performance Information

(1) Evaluating Contractor Performance: The General Services Administration is using the Contractor Performance Assessment Reporting System (CPARS) module as the secure, confidential, information management tool to facilitate the performance evaluation process. CPARS enables a comprehensive evaluation by capturing comments from both TTS and the contractor. The website for CPARS is <http://www.cpars.gov> Completed CPARS evaluations are sent to the Past Performance Information Retrieval System (PPIRS) which may then be used by Federal acquisition community for use in making source selection decisions. PPIRS assists acquisition officials by serving as the single source for contractor past performance data.

(2) CPARS Registration: Each award requiring an evaluation must be registered in CPARS. The awardee will receive several automated emails. Within thirty days of award, the contractor will receive an email that contains user account information, as well as the applicable contract and order number(s) assigned. The contractor will be granted one user account to access all evaluations.

(3) Contractor CPARS Training: The contractor may sign up for CPARS training. A

schedule of classes will be posted to the CPARS training site (<http://www.cpars.gov/allapps/cpcbtdlf.htm>) and updated as needed.

(4) Contractor Representative (CR) Role: All evaluations will be sent the contractor Representative (CR) named on your award. The CR will be able to access CPARS to review and comment on the evaluation. If your CR is not already in the CPARS system, the contracting officer will request the name and email address of the person that will be responsible for the CR role on your award.

Once an evaluation is ready to be released the CR will receive an email alerting them the evaluation is ready for their review and comment. The email will indicate the time frame the CR has to respond to the evaluation; however, the CR may return the evaluation earlier than this date.

TTS shall provide for review at a level above the contracting officer (i.e., contracting director) to consider any disagreement between TTS and the contractor regarding TTS's evaluation of the contractor. Based on the review, the individual at a level above the contracting officer will issue the ultimate conclusion on the performance evaluation. Copies of the evaluations, contractor responses, and review comments, if any, will be retained as part of the contract file.

10.0 TTS Transparency Policy

Vendors are advised that TTS reserves the right to publish documents associated with this acquisition on a publicly-available website, including any Requests for Quotation or their amendments, as well as question and answer exchanges with vendors with source-identifying information removed. TTS reserves the right to publish any other relevant information that is not confidential or proprietary in nature, but will not publish any source-selection sensitive information that would otherwise implicate procurement integrity concerns.

Upon award of the acquisition, TTS may publish the total price of the selected proposal and certain non-source-identifying data (e.g. the number of bids, the mean price, the median, and the standard deviation of price). During the performance of this task order, TTS may similarly publish data related to project management (e.g. user stories, milestones, and performance metrics) and top-line spending data.

10.1 Section 508 Compliance

The contractor shall support the Government in its compliance with Section 508 throughout the development and implementation of the work to be performed.

Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d) requires that when Federal agencies develop, procure, maintain, or use electronic information technology, Federal employees with disabilities have access to and use of information and data that is comparable to the access and use by Federal employees who do not have disabilities, unless an undue burden would be imposed on the agency. Section 508 also requires that individuals with disabilities, who are members of the public seeking information or services from a Federal agency, have access to and use of information and data that is comparable to that provided to the public who are not individuals with disabilities, unless an undue burden would be imposed on the agency.

The contractor should review the following websites for additional 508 information:

<https://www.section508.gov/summary-section508-standards>

<http://www.access-board.gov/508.htm>

<http://www.w3.org/WAI/Resources>

10.2 Privacy Act

Performance of this Task Order may require that personnel have access to Privacy Information. The contractor personnel shall adhere to the Privacy Act, Title 5 of the U.S. Code, Section 552a and any other applicable applicable rules and regulations.

10.3 Protection of Information

The contractor shall be responsible for properly protecting all information used, gathered, disclosed, or developed as a result of work under this Task Order. The contractor shall also protect all Government data by treating information as sensitive. All information gathered or created under this Task Order shall be considered as Sensitive but Unclassified (SBU) information. The use of this data is subject to the Privacy Act and shall be utilized in full accordance with all rules of conduct as applicable to Privacy Act Information.

All contractor key personnel, employees, agents, subcontractors and subcontractor personnel who will have access to documents or data during the performance of their duties under the Task Order shall execute a Non-Disclosure Agreement and return it to

the CO within 5 calendar days of award and before being given access to such information or documents.

10.4 Organizational Conflicts of Interest

The contractor's attention is directed to Federal Acquisition Regulation (FAR) Subpart 9.5, Organizational and Consultant Conflicts of Interest.

Fearless shall list any and all Conflicts of Interest and describe concisely all relevant facts concerning any past, present, or planned interest (financial, contractual, organizational, or otherwise) relating to the work to be performed under the proposed Purchase Order and bearing on whether it has a possible organizational conflict of interest with respect to. If none, provide a statement in your quote that states **your firm involved with the project have no conflict of interest issues based on the information provided in this RFQ.**

10.5 Data Rights and Ownership of Deliverables

The Government data rights of software deliverables and all other data first produced in the performance of this task order shall be in accordance with **FAR 52.227-17 Rights in Data -- Special Works**. Ownership of code repositories furnished as Government-Furnished Information (GFI) and Government-provided data entered into any and all systems, system documentation, and other related system information shall reside with the Government.

The contractor shall place the following copyright notice on all materials, documents, deliverables, etc. developed during performance of this contract.

COPYRIGHT NOTICE: This work, authored by Fearless employees, was funded in whole or in part by federal funds under U.S. Government contract [number] and is, therefore, subject to the following license: The Government is granted for itself and others acting on its behalf a paid-up, nonexclusive, irrevocable, worldwide license in this work to use, reproduce, modify, prepare derivative works, disclose, distribute copies to the public, and perform publicly and display publicly, by or on behalf of the Government. All other rights are reserved by the copyright owner.

11. Security Clearances

In accordance with FAR 52.204-9 and GSAR 552.204-9, the contractor shall comply with GSA personal identity verification requirements, identified at <http://www.gsa.gov/hspd12>, if contractor employees require access to GSA controlled facilities or information systems to perform contract requirements. Refer to the link above for step by step instructions on this process.

[Appendix I - Clauses](#)



Christine.Kingston@sba.gov | (410) 244-3336 | www.sba.gov/md
Baltimore District Office | 100 S. Charles St., Suite 1201 | Baltimore, MD 21201

March 29, 2019

Brian Burns
Contracting Officer
General Services Administration
Federal Acquisition Service
Technology Transformation Services
1800 F Street NW, Washington, DC 20405

Dear Mr. Burns,

This letter is to serve as acceptance of the offer submitted by your agency on March 26, 2019. In accordance with Section 8(a) of the Small Business Act (15 USC 637(a)(1)) and the Federal Acquisition Regulation (FAR) Part 19.8, and the executed Partnership Agreement between the U.S. Small Business Administration (SBA) and the General Services Administration, SBA hereby accepts your offer of the requirement for Login.gov Technical Services Support on behalf of:

Fearless Solutions, LLC
8 Market Place, Suite 304
Baltimore, MD 21202

The estimated dollar value of this procurement (including all options) will be \$3,978,880.00. The assigned NAICS Code is 541512, with a corresponding size standard of \$27,500,000.00. Our acceptance is certification of the named firm's eligibility to receive the above referenced requirement.

The offer letter indicates that this is a new or follow-on 8(a) requirement. An analysis of this requirement in accordance with the provisions set forth in Title 13 of the Code of Federal Regulations (13 C.F.R. § 124.504(c)) was not conducted related to, Adverse Impact, based upon the procurement history revealed in the offer letter.

As stated, you have designated a North American Industry Classification System (NAICS) Code of 541512 for this requirement. This NAICS Code should not be changed without prior coordination with this office. The assigned SBA Requirement Number is **II1553891473W**. Please reference this number should you need to contact this office relative to this procurement. The SBA Requirement Number should also be referenced on any resultant contract award documents.

Pursuant to the executed Partnership Agreement the General Services Administration is authorized to negotiate directly with the 8(a) BD Participant. SBA reserves the right to be present at an Agency's negotiations with the 8(a) BD Participant.

General Services Administration

Under the terms and conditions of the Partnership Agreement, you are to execute and distribute one copy of the contract, including task orders, modifications, and purchase orders to our office within 15 business days of the award. The SBA must be consulted prior to any changes that affect the scope of the contract.

In addition, the General Services Administration shall retain the responsibility for compliance with the limitations on subcontracting requirements and all applicable provisions of FAR Section 52.219-14. Upon detecting any violations of the Ostensible Subcontracting rule, procuring agencies should immediately notify the SBA's Headquarters office via an email to: BDManagement&TechnicalAssistance@sba.gov.

In the event that this requirement does not result in a contract award, please notify the SBA's Baltimore District Office.

If you have any questions regarding this acceptance letter, please contact Christine Kingston at: (410) 244-3336, or Christine.Kingston@sba.gov.

Thank you for your continued support of the 8(a) BD Program.

Sincerely,

Christine Kingston
Lead Business Opportunity Specialist
8(a) Business Development Program



General Services Administration

Federal Acquisition Service

Technology Transformation Services

1800 F St NW | Washington, DC | 20405

Login.gov

Fearless 8(a)

Statement of Objectives

1.0 Background

General Services Administration's (GSA) Federal Acquisition Service's (FAS) Technology Transformation Services (TTS) applies modern methodologies and technologies to improve the public's experience with government by helping agencies make their services more accessible, efficient, and effective, and by itself providing services that exemplify these values. To meet that goal, TTS builds and shares TTS technology applications and platforms with Federal agencies in an effort to help them better serve the public.

TTS designed and developed a shared authentication platform, titled Login.gov, to answer and meet federal directives and action plans released by the Executive Office of the President to provide citizens with secure singular digital accounts that can be used government-wide to access participating federal agencies. The Executive Office of the President defined actions federal agencies can follow to meet CISA in the Cybersecurity National Action Plan in February 2016. The President's FY19 Budget mentioned Login.gov as one of the key "Agency Initiatives to Transform Customer Experience."

Armed with the knowledge gained from an initial operational capability utilizing third-party credentials and with valuable Government, industry, and customer input, Login.gov provides members of the public with government-provided digital identities established at National Institute of Standards and Technology (NIST) Identity Assurance Level (IAL) 2 and Authentication Assurance Level (AAL) 2 in 800-63-3 with identity proofing, in a simple, elegant manner from a technical environment that is built

on experiences, processes, and infrastructure that will use the latest available technology to safeguard all user data.

1.1 Personal vs. Non-Personal Services

The support services provided under this contract are not related to Federal employment requirements nor do they involve temporary help services that may be authorized under 5 CFR Part 300. This contract will not be for personal services. In order to preclude an employer/employee relationship, the Government shall only provide technical, task related instructions sufficient for Contractor's employees to properly perform services under the contract. See FAR Part 37 for more details.

Performance under this contract will be by individuals employed by a private sector firm. The Contractor, and not the U.S. Government, is the legally responsible employer and supervisor and will maintain that relationship during the time their employees are performing work under this contract. Discipline issues shall be the responsibility of the employer, not the government.

2.0 Requirements

2.1 Statement of Need

TTS's Login.gov team is seeking technical services support to develop and maintain their infrastructure and source code. The current Login.gov team is a mix of highly skilled and experienced 18F innovation specialists, detailees from the United States Digital Service (USDS), and contractors that work collaboratively and with agility in a highly cohesive fashion to achieve program objectives. With this acquisition, Login.gov is seeking to embed new contractor employee members in its team that have relevant knowledge and experience, are proactive, eager to contribute ideas and taking initiatives, driven by performance, and work with the least oversight.

These embedded contractor employee team members are expected to be familiar with modern software development practices, have experience with modern web application frameworks, experience with migrating legacy applications and databases to modern cloud infrastructure, user experience and visual design capabilities, experience operating cloud infrastructure at scale with high availability using best practices of Site Reliability Engineering (SRE), and knowledge of proofing capabilities along with NIST requirements. The contractor must closely collaborate with the

Login.gov development team and integrate with the already implemented technologies, services, architecture and infrastructure in order to comply with the tasks and deliverables. In order to complete this objective, the contractor and the government will collaborate to research, design, build, and deploy.

2.2 Key Personnel

The following Labor Categories will be required for the base and all option periods on this contract:

Web Developer III
Software Developer V
UI Designer III
DevOps Cloud Engineer II
PM / Scrum Master II

2.3 Key Personnel Changes

If any individual proposed as Key Personnel becomes unavailable during the course of the solicitation, evaluation process or period of performance, the contractor shall notify the CO immediately. Any Key Personnel proposed who are not currently employed by the contractor shall be identified as such and a letter of intent signed by the proposed Key Personnel shall be provided that indicates that person's intent to be employed by the contractor if awarded this Task Order.

The contractor agrees that through the duration of the period of performance of the Task Order, it will make a good faith effort to maintain the same Key Personnel. If any substitutions should be made, the contractor shall promptly notify the CO and the COR and provide the information required by paragraphs below on the proposed replacement for TTS approval.

All requests for substitutions/additions of Key Personnel must include a detailed explanation of the circumstances necessitating the proposed substitution or addition. As determined by the CO, all proposed substitutes/additions must have qualifications that meet or exceed the qualifications of the person to be replaced or supplemented.

All functional responsibilities, education and years of experience for the five (5) Labor Categories listed above shall flow down to this contract from the Fearless Solutions LLC Schedule Contract. If, for any reason, an individual is replaced during the life of

this contract, the replacement should meet all functional responsibilities, education and years of experience as outlined in GS-35F-115GA.

The CO, with input from the COR, will evaluate the request(s) for substitutions/additions of Key Personnel and the CO will notify the contractor, in writing, of approval or disapproval. Disapproval of the proposed individual(s) shall not excuse non-performance by the contractor or form the basis of any claim for monies, delivery schedule extension, or any other equitable adjustment.

2.4 Requirements

2.4(a) Tasks

The intent of this acquisition is to procure a human-centered, agile development services contract that facilitates and expedites the transformation of the Login.gov platform which offers functional tools and services to its end users. The objectives are as follows:

- Build modern open-source digital services that address real citizen needs and align with the Login.gov's mission by delivering the software and infrastructure code and complementing user research for complete user stories. This work will be derived from the following user story epics that include, but are not limited to:
 - As a member of the public, I would like to use a single account, secure multi-factor authentication, to access government services.
 - As a member of the public, I would like to have my online identity verified from the convenience of my own home so that I do not need to travel to a government office. (remote proofing services).
 - As a member of the public, I would like to be able to leverage an in-person proofed identity to have a verified Login.gov account, so that I do not need to be verified again.
 - As a member of the customer support team, I would like tools to help me resolve customer issues more quickly.
 - As an agency partner, I would like tools to improve my integration and monitor my usage, so that I can ensure that I am making the most of my login.gov integration.
 - As a member of the public, I would like the Login.gov platform to be highly available and scalable so that it is ready for me to use at any time no matter how many other people are using the system.

- As a member of the Login.gov team, I would like business intelligence reports so that I can improve the product and our business model
- As a member of the public, I would like to ensure that my credentials and account data are safe from fraudsters. (fraud prevention components).
- Additional epics and stories will result from on-boarding new agency, user research, usability tests, and feedback from real end-users.
- Conduct user research and recruiting to support the delivery of the user story epics above.
- Take ownership of code and features throughout the software development lifecycle, incorporating considerations for development, security, operations, privacy, cost, design, usability, and other business objectives.
- Operate and maintain the Login.gov digital services with high availability using best practices from Site Reliability Engineering (SRE). Help grow the platform to serve the entire U.S. public.
- Attend the Login.gov team week-long offsite to identify sub-objectives for the upcoming four (4) to five (5) month period, multiple times a year. (If travel for any team member exceeds 60 miles, reimbursement is available in accordance with the Federal Travel Regulations)
- Participate in an on-call engineering rotation for production support, including incident response and remediation.

2.4(b) Deliverables

● Deliverables and Performance Standards

Deliverables are defined as the completion and acceptance according to the “Definition of Done” of iterations completed, which are based on Agile Software Development methodology and human centered design best practices. This methodology defines the repeatable process of providing development and deployment services in small iterations lasting two weeks which must result in the delivery of usable software, data, or product, which have little to no inherent defects. Each iteration shall be deemed complete when the vast majority of stories contained in the iteration meet the “Definition of Done” and are accepted by the Product Owner. Each iteration should document how planning, requirement analysis (user story building), design, coding, testing, quality assurance, and documentation will all meet the jointly agreed upon “Definition of Done”.

All deliverables will be inspected for content, completeness, accuracy, and conformance with the contract requirements by the Government. Inspection may

include validation of information or software through the use of automated tools and/or testing of the deliverables, as specified in the [Quality Assurance Surveillance Plan \(QASP\)](#).

The Login.gov team, COR, and Contractor will agree on a protocol for testing and production pushes in accordance with the QASP.

Completion of all deliverables shall be determined in accordance with the standards established in the project's QASP, allowing for continuous testing and review. It is expected that everything that is actually delivered will be contractually "acceptable" as well as practically usable.

Deliverables should include all source code, data, and software and software licenses. Epics and User Stories that will be used to populate the Product Backlog may include, but are not limited to:

- Initial application design and implementation
- System configuration to support business processes Integration for input and output methods
- Workflow design and implementation
- Cloud infrastructure design, implementation, and operations
- Increased automation of deployments
- Overall collaboration of applications
- Enhancements, patches, and updates to applications, data, or cloud systems
- Data import of records collected from legacy systems
- Automated testing
- Training of end users on the systems
- Assisting in resolving unexpected behavior
- The following chart sets forth the performance standards and quality levels the code and documentation provided by the Contractor must meet, and the methods Login.gov will use to assess the standard and quality levels of that code and documentation.

The Contractor shall deliver all items identified in the table below, to the login.gov team, on the dates stated therein, unless otherwise directed by the Contracting Officer in writing. Deliverables may be delivered to GSA's Google Drive, GitHub, email or by other suitable methods as directed or agreed to by the Government.

Deliverable	Performance Standard(s)	Acceptable Quality Level	Initial Due Date	Method of Assessment
Tested Code	<p>Code delivered under the order must have substantial test code coverage and a clean code base</p> <p>Version-controlled Login.gov GitHub repository of code that comprises product that will remain in the government domain</p>	Minimum of 90% test coverage of all code	At the completion of each sprint	Combination of manual review and automated testing

Accepted Features	Functions agreed upon as the Acceptance Criteria for a given user story	All functions appear and operate as expected and documented that completed by contractor team.	At the completion of each sprint	Manual review of Government personnel (TTS) for user-facing features and bugs. Some user stories can be accepted by developers
Properly Styled Code	GSA 18F Front End Guide	0 linting errors and 0 warnings	At the end of each sprint	Combination of manual review and automated testing
Accessible Product	Web Content Accessibility Guidelines 2.1 AA (WCAG 2.1 AA) standards	0 errors reported for WCAG 2.1 AA standards using an automated scanner and 0 errors reported in manual testing	At the end of each sprint	http://squizlabs.github.io/HTML_CodeSniffer/ or https://github.com/pa11y/pa11y

Deployed	Code must successfully build and deploy into staging environment.	Code is deployed to an environment for testing by customers in an automated manner at least every 24 hours. On a biweekly basis, code is deployed to two logically-isolated environments: (1) staging (representative of the production environment) and (2) production	At the end of each sprint	Combination of manual review and automated testing
	Minimal outage time for production pushes	Non-database deployments incur no downtime. Deployments which require downtime take no more than one hour and the outage	At the end of each sprint	Manual review of deployment

		<p>window is announced to customers in advance.</p>		
<p>Documented components</p>	<p>All dependencies are listed and the licenses are documented. Major functionality in the software/source code is documented.</p> <p>Biweekly summary of user stories completed</p>	<p>Combination of manual review and automated testing, if available</p>	<p>At the end of each sprint</p>	<p>Manual review</p>

Available code	Code must be stored in a version-controlled open-source repository.	All of the code needed to deploy and run must be available.	At the end of each sprint	The COR will assess code availability.
Secure	<p>OWASP Application Security Verification Standard 3.0</p> <p>Security must be incorporated throughout the development process, not just at the beginning or end.</p>	Code submitted must be free of medium- and high-level static and dynamic security vulnerabilities	At the end of each sprint	Clean tests from a static testing SaaS (such as Snyk) and from OWASP ZAP, along with documentation explaining any false positives

System infrastructure	High uptime	99.99% or higher availability	At the end of each sprint	ELK and New Relic Monitoring
	Prompt outage notification	Detect any service disruptions within two minutes	At the end of each sprint	Manual review of performance during outage
User research	Usability testing and other user research methods must be conducted at regular intervals throughout the development process (not just at the beginning or end).	Research plans and artifacts from usability testing and/or other research methods with end users are available at the end of every applicable sprint, in accordance with the vendor's research plan.	At the end of each sprint or as needed.	TTS will evaluate the artifacts based on a research plan provided by the vendor at the end of the second sprint and every applicable sprint thereafter.

In fulfillment of this effort, the contractor and Login.gov federal employees as well as other contracted resources will work together from a single product backlog that they will work together to create and complete during backlog grooming and sprint planning meetings. During these meetings, they will be part of the conversation with the Product Owner to determine what stories might go into the backlog based on their UX background or other expertise.

3.0 Period of Performance

The period of performance will be a base period of three (3) months with eight (8) three (3) month option periods.

4.0 Type of Contract

GSA TTS is planning to award a Labor Hours contract.

5.0 Invoicing

5.1 PROCEDURES FOR PAYMENT

The selected vendor must submit invoices on a monthly basis and a final invoice at the end of the period of performance within 60 calendar days from contract completion. No further charges are to be billed following the final invoice submission. A completed and signed Release of Claims (GSA Form 1142) must be provided to the CO with the submission of a final invoice.

5.2 Content of Invoice

The selected vendor will be provided with the following information when the acquisition has been awarded:

- Contract/order number
- Period of performance covered by the invoice
- Contract Line Item Number (CLIN) and title
- The accounting number associated with the task order

All of this information must be included on each invoice in addition to the requirements for a proper invoice specified in FAR 52.212-4 (g), the Prompt Payment clause, FAR 52.212-4(i)(2) and Payments under Time and Materials and Labor Hours Contracts, FAR 52.232-7.

5.3 Invoice Submission

The selected vendor is required to submit invoices to GSA Vendor Customer Self Service (VCSS) and the Contracting Officer Representative (COR). All invoicing questions can be directed to customer support at 866-450-6588 or the VCSS customer service site <https://vcss.ocfo.gsa.gov/>. TTS is unable to address any questions related to the invoicing system.

The contractor's final invoice for this requirement must be so identified and submitted after the task has been completed and no further charges are to be billed. Final invoices shall be submitted no later than thirty (30) calendar days after completion of this task order. The contractor shall submit a signed and executed Release of Claims with the final invoice.

If you have problems submitting your invoice, please contact one of the following, as applicable.

VCSS General System, Login ID, Password Issues

GSA Financial Systems Service Desk:

Ph: 866-450-6588

Email: OCFOServiceDesk@gsa.gov

Invoice & Payment Related Questions

BCEB Help Desk:

Ph: 800-676-3690, Opt 3

Fax: (816)926-7800

Email: kc-accts-payable.finance@gsa.gov

VCSS Inquiries with Invoicing Issues

Email: kc-acctspayable.vcss@gsa.gov

6.0 Administration

This acquisition will be administered by the following individuals, who will also monitor the selected vendor's performance:

1. GSA Technical Point of Contact: Laura Gerhardt
2. GSA TTS Contracting Officer: Brian Burns
3. GSA TTS Contracting Officer Representative: Determined at time of award

7.0 Post Award and Kickoff Meeting

7.1 Post Award Orientation Conference

The government's team, CO/COR, and the TTS Product Owner will hold a kickoff meeting/post-award conference with the selected vendor within 10 calendar days of the acquisition award. This kickoff will include the selected vendor's team and other relevant government staff to review and clarify the project's objectives, expectations from the government, and address any questions the selected vendor may have.

7.2 Early Termination

Should the selected vendor be terminated and/or not given the next option period, the vendor shall transfer all project materials to the CO/COR and the TTS Product Owner. In addition, the vendor should hand over anything that was completed and not delivered in accordance with section 3.4(b) "Deliverables." This will be completed within two weeks of the CO/COR's and the TTS Product Owner's request.

7.3 Travel

No travel will be reimbursed if travel to/from off-site meetings is less than 60 miles. Otherwise, travel will be reimbursed in accordance with the Federal Travel Regulations.

7.4 Daily Operations

The Contractor shall be responsible for daily operations as well as coordinating and communicating with the GSA/TTS team. Daily operations include:

- Chat operations via Slack
- Daily standup via Google Hangouts, Zoom, appear.in, or other web-based video chat software provided by the government

- Manage and update user stories and workflow tasks in a shared project management system (currently Jira)
- Biweekly summary updates including major accomplishments (and specific user stories completed), blockers, and dependencies for the contractor team after each sprint
- Sprint ceremonies including sprint review, retrospective, planning and backlog refinement
- Github contributions

7.5 Transition Activities

During the transition to the government or a new selected vendor, the selected vendor shall perform all necessary transition activities. Time and budget permitting, expected transition activities will include, but are not limited to:

- Continuation of full services to TTS and customers.
- Participation in meetings with the government or a new selected vendor to conduct a smooth transition and provide detailed information on the operation of all deliverables (at the COR and TTS Product Lead's discretion).

8.0 Contractor Performance Information

(1) Evaluating Contractor Performance: The General Services Administration is using the Contractor Performance Assessment Reporting System (CPARS) module as the secure, confidential, information management tool to facilitate the performance evaluation process. CPARS enables a comprehensive evaluation by capturing comments from both TTS and the contractor. The website for CPARS is <http://www.cpars.gov> Completed CPARS evaluations are sent to the Past Performance Information Retrieval System (PPIRS) which may then be used by Federal acquisition community for use in making source selection decisions. PPIRS assists acquisition officials by serving as the single source for contractor past performance data.

(2) CPARS Registration: Each award requiring an evaluation must be registered in CPARS. The awardee will receive several automated emails. Within thirty days of award, the contractor will receive an email that contains user account information, as well as the applicable contract and order number(s) assigned. The contractor will be granted one user account to access all evaluations.

(3) Contractor CPARS Training: The contractor may sign up for CPARS training. A

schedule of classes will be posted to the CPARS training site (<http://www.cpars.gov/allapps/cpcbtdlf.htm>) and updated as needed.

(4) Contractor Representative (CR) Role: All evaluations will be sent the contractor Representative (CR) named on your award. The CR will be able to access CPARS to review and comment on the evaluation. If your CR is not already in the CPARS system, the contracting officer will request the name and email address of the person that will be responsible for the CR role on your award.

Once an evaluation is ready to be released the CR will receive an email alerting them the evaluation is ready for their review and comment. The email will indicate the time frame the CR has to respond to the evaluation; however, the CR may return the evaluation earlier than this date.

TTS shall provide for review at a level above the contracting officer (i.e., contracting director) to consider any disagreement between TTS and the contractor regarding TTS's evaluation of the contractor. Based on the review, the individual at a level above the contracting officer will issue the ultimate conclusion on the performance evaluation. Copies of the evaluations, contractor responses, and review comments, if any, will be retained as part of the contract file.

9.0 TTS Transparency Policy

Vendors are advised that TTS reserves the right to publish documents associated with this acquisition on a publicly-available website, including any Requests for Quotation or their amendments, as well as question and answer exchanges with vendors with source-identifying information removed. TTS reserves the right to publish any other relevant information that is not confidential or proprietary in nature, but will not publish any source-selection sensitive information that would otherwise implicate procurement integrity concerns.

Upon award of the acquisition, TTS may publish the total price of the selected proposal and certain non-source-identifying data (e.g. the number of bids, the mean price, the median, and the standard deviation of price). During the performance of this task order, TTS may similarly publish data related to project management (e.g. user stories, milestones, and performance metrics) and top-line spending data.

9.1 Section 508 Compliance

The contractor shall support the Government in its compliance with Section 508 throughout the development and implementation of the work to be performed.

Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d) requires that when Federal agencies develop, procure, maintain, or use electronic information technology, Federal employees with disabilities have access to and use of information and data that is comparable to the access and use by Federal employees who do not have disabilities, unless an undue burden would be imposed on the agency. Section 508 also requires that individuals with disabilities, who are members of the public seeking information or services from a Federal agency, have access to and use of information and data that is comparable to that provided to the public who are not individuals with disabilities, unless an undue burden would be imposed on the agency.

The contractor should review the following websites for additional 508 information:

<https://www.section508.gov/summary-section508-standards>

<http://www.access-board.gov/508.htm>

<http://www.w3.org/WAI/Resources>

9.2 Privacy Act

Performance of this Task Order may require that personnel have access to Privacy Information. The contractor personnel shall adhere to the Privacy Act, Title 5 of the U.S. Code, Section 552a and any other applicable applicable rules and regulations.

9.3 Protection of Information

The contractor shall be responsible for properly protecting all information used, gathered, disclosed, or developed as a result of work under this Task Order. The contractor shall also protect all Government data by treating information as sensitive. All information gathered or created under this Task Order shall be considered as Sensitive but Unclassified (SBU) information. The use of this data is subject to the Privacy Act and shall be utilized in full accordance with all rules of conduct as applicable to Privacy Act Information.

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The contractor shall place the following copyright notice on all materials, documents, deliverables, etc. developed during performance of this contract.

COPYRIGHT NOTICE: This work, authored by Fearless employees, was funded in whole or in part by federal funds under U.S. Government contract [number] and is, therefore, subject to the following license: The Government is granted for itself and others acting on its behalf a paid-up, nonexclusive, irrevocable, worldwide license in this work to use, reproduce, modify, prepare derivative works, disclose, distribute copies to the public, and perform publicly and display publicly, by or on behalf of the Government. All other rights are reserved by the copyright owner.

10. Security Clearances

In accordance with FAR 52.204-9 and GSAR 552.204-9, the contractor shall comply with GSA personal identity verification requirements, identified at <http://www.gsa.gov/hspd12>, if contractor employees require access to GSA controlled facilities or information systems to perform contract requirements. Refer to the link above for step by step instructions on this process.

UNCLASSIFIED



Login.gov Development and Maintenance Support Services

Technical Response

April 24, 2019

SUBMITTED TO

General Services Administration
Attention: Brian Burns
Federal Acquisition Service
1800 F Street NW
Washington, DC 20405

SUBMITTED BY

Fearless Solutions, LLC
8 Market Place, Suite 304
Baltimore, MD 21202
Delali Dzirasa, President & Founder

Phone (b) (6)

Fax (410) 779-3706

(b) (6)

This proposal includes data that must not be disclosed outside the Government and must not be duplicated used or disclosed in whole or in part for any purposes other than to evaluate this proposal. If however a contract is awarded to this Offer as a result of or in connection with the submission of this data the Government must have the right to duplicate use or disclose data to the extent provided in the resulting contract. This restriction does not limit the Government's right to use information contained in this data if it's obtained from another source without restriction. The data subject to this restriction is contained in this proposal.

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Fearless

April 24, 2019

Mr. Brian Burns
General Services Administration
Federal Acquisition Service
1800 F Street NW
Washington, DC 20405

Dear Mr. Burns:

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Delali Dzirasa
President & Founder, Fearless

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